

BINDER PARK ZOO

RIDE OPERATOR



REPORTS TO: Transportation Supervisor

SEASONAL OR NONSEASONAL: Seasonal, non-benefited

POSITION SUMMARY:

To assist the Zoo in accomplishing of its mission to nurture empathy, understanding and conservation of nature by creating a comfortable, inviting atmosphere while operating the zoo's rides.

POSITION REQUIREMENTS:

Minimum 21 years of age.

Valid Michigan driver's license with an excellent driving record.

Excellent interpersonal skills.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:

Understanding of the functions and mechanics of the train, tram and carousel.

Identifying mechanical problems with the train, tram and carousel.

Performing the opening and closing duties of the train, tram and carousel.

Communicating and maintaining ride safety rules and guidelines with guests.

Communicating effectively using appropriate radio protocol.

Assisting in the loading and unloading of guests and their belongings, including, wheelchairs, motorized aids, and strollers as needed Complying with zoo cash handling procedures.

Relating positively with diverse groups of people (guests, staff and volunteers).

OTHER DUTIES AND RESPONSIBILITIES:

Assisting with the maintenance of the ride (cleaning and preventive maintenance).

Assisting staff with emergency situations.

Assisting with the maintenance of the tracks and areas surrounding the train route.

Complying with all Binder Park Zoo policies and procedures.

Participating in team oriented zoo projects as necessary.

SUPERVISORY RESPONSIBILITIES: N/A

PHYSICAL AND ENVIRONMENTAL DEMANDS:

Ability to work a flexible schedule including weekends and holidays.

Ability to sit, stand, bend, lift and move intermittently.

Ability to lift up to 50 lbs and assist wheelchairs onto the ride.

Ability to read, speak and write English in order to fulfill job functions in an understandable way.

Ability to work in all weather conditions.

Binder Park Zoo offers employment opportunities, education programs, and services without regard to race, color, religion, national origin, disability, age, height, weight, marital status, gender, sexual orientation, or gender identity.