



Non-EDU/Organized Groups Information Sheet

Upon arriving at the zoo- Groups of 15 to 100

- We ask that you keep all participants on the bus or wait together outside the admission gate until your leader has processed paperwork and payment made.
- For minors in the group it is helpful to have a name tags with the organizations name and a cell phone number that can be used in case of emergency. The minors name does not need to be on the nametag.
- Groups may pay in advance or at the time of service prior to entering the zoo.
- When entering the zoo please have a completed worksheet, we can adjust numbers if needed. A completed worksheet ensures faster service.
- Only one single payment is accepted. Forms of accepted payment – Cash, Check, and Credit Cards (Visa, MasterCard, Discover and American Express).
- All prepaid guests must wear wristbands provided by the zoo, to enter zoo grounds.
- Guests that have not paid with the group prior to arrival must go to the entrance and pay before entering, regular admission rates apply.
- Please share arrival times, lunch times, leaving times, and all other information with your leaders and chaperones.

Safety-

- To ensure everyone's safety we ask that guests respect zoo animals and property. Unauthorized feeding of exhibit animals, chasing, teasing or touching exhibit animals is strictly prohibited. Please leave only footprints.

Food-

- Bringing food inside the zoo is prohibited.
- There are two restaurants on zoo grounds. Beulah's at the beginning of your visit and Kalahari Kitchen located in the Africa Village. To order group meals or for catering services contact Mindy Ryan at mindyryan@kmssa.com.
- The Brass Ring walk up concession has snacks and drinks and is located inside the Carousel Building.
- For groups bringing their own food, several picnic areas are available. Two small picnic areas are located in the far east lots close to the zoo entrance. These areas are free and available on a first come first served basis. There are larger pavilions available on the west end of the parking lot and are also on a first come first served basis. A pavilion may be rented to ensure availability. For rental reservations contact Christine Tobin 269-979-1351 ext. 153 or ctobin@binderparkzoo.org.

Zoo Rides-

- Ride - cost is \$3 each under two is free with a paid adult for the Carousel or Z.O&O Railroad.
- The Z.O&O Railroad does **not** go to Africa. The Wilderness Trams take you to Africa and are included in your admission.

Lost person-

- Binder Park Zoo follows the Code Adam protocol, if a child goes missing please let anyone in a zoo uniform know and we will put a search in motion. Please remind the children if they get lost that they should find a zoo employee, point out the uniform.

Severe Weather-

- Binder Park Zoo does not issue rain checks, passes, or refunds due to inclement weather.

For questions regarding your visit, please contact Charity VanderWeele, (269) 979-1351 ext. 125 or email cvanderweele@binderparkzoo.org. Thank you for your support and have a great time at Binder Park Zoo!